

PERSONAL FRAUD REPAIR KIT - RESOLUTION LOG



BANKS, CREDIT ISSUERS, AND OTHER FINANCIAL INSTITUTIONS

Review all accounts including your checking, savings, credit card, debit card and loans. Change account numbers, Personal Identification Numbers (PINs), or cancel credit or debit cards on any accounts that have been compromised. If you have Online banking, change your username and password. **DO NOT WRITE DOWN PASSWORDS, PINS OR ACCOUNT NUMBERS.**

Financial Institution	Account Type	Date Contacted	Contact Name	Notes

LAW ENFORCEMENT AUTHORITIES

Report criminal activity to the appropriate agencies

Organization	Date Contacted	Contact Name	Report Number	Notes
Local Police Department & File a Police Report				
Local FBI office www.fbi.gov/contact-us/field-offices OR US Secret Service www.secretservice.gov/contact/field-offices/				

OTHER AGENCIES (AS APPROPRIATE)

Agency	Date Contacted	Contact Name	Reference #	Notes
Contact 1 of the 3 major Credit Bureaus: Equifax.com Experian.com Transunion.com				
Internal Revenue Service www.irs.gov/pub/irs-pdf/f14039.pdf				
Federal Trade Commission ftc.gov/idtheft				
Postal Inspection Service www.uspis.gov				
Social Security Fraud Hotline 800.269.0271				
Department of Motor Vehicles dmv.org				
Internet Crime Complaint Center www.ic3.gov				
Better Business Bureau www.bbb.org (if a business)				

ACCOUNT STATEMENT AND ACTIVITY REVIEW

Track the arrival of your statements, including the dates you receive them. Also, verify that the account activity is legitimate. Note: Sign up for electronic statements if they are available, as this will eliminate the chance of fraudsters obtaining your statements. Please shred any bank statements if electronic statements are not an option for you.

Issuer	Account Type	Date Received	Suspicious Activity	Notes
Premier Community Bank				

ADDITIONAL NOTES: